

# Healthcare with heart



We're a New Orleans-based, non-profit health system on a mission: to provide the best possible care for every person and parish in Louisiana and beyond, and bring a little more heart and soul to healthcare along the way.











“At LCMC Health, we bring heart and soul, we're in it together, and we give a little extra to provide an extraordinary experience for our patients.”

**Greg Feirn**  
Chief Executive Officer  
LCMC Health

Originally founded by Louisiana's only freestanding children's hospital, we've grown into a healthcare system that's built to serve the needs of our communities. Today, we offer six hospital locations: Children's Hospital New Orleans, East Jefferson General Hospital, New Orleans East Hospital, Touro, University Medical Center New Orleans, and West Jefferson Medical Center.

We also have a series of partnerships that help us provide the most comprehensive care, including agreements with Crescent City Surgical Centre, an urgent care partnership with Premier Health, and an investment in a retirement and rehab community, Audubon Retirement Village.

## Our history and growth

2009	2012-13	2013	2014	2015	2018	2019	2020	2021
<p>LCMC Health is formed out of Children's Hospital to partner with Touro Infirmary, preserving the hospital's legacy of providing healthcare to New Orleans for more than 160 years.</p> 	<p>LCMC Health partners with the State of Louisiana to operate the Interim LSU Hospital (ILH), preserving services and access in New Orleans and averting a significant disruption in university teaching programs.</p> 	<p>LCMC Health finalizes partnership with the State of Louisiana to operate ILH and the future University Medical Center New Orleans.</p> 	<p>LCMC Health partners with the City of New Orleans and assumes management of New Orleans East Hospital, returning a full-service hospital to the area for the first time since Hurricane Katrina.</p> 	<p>West Jefferson Medical Center joins the LCMC Health family after a partnership with Jefferson Parish.</p> 	<p>LCMC Health introduces LCMC Healthcare Partners, LLC, a clinically integrated network focused on improving care in the Greater New Orleans community.</p> 	<p>LCMC Health launches a new brand that unites the system while maintaining our member hospitals' individuality.</p> 	<p>East Jefferson General Hospital joins the LCMC Health family of hospitals to continue exceptional patient care throughout Jefferson Parish.</p> 	<p>LCMC Health commits a \$75 million investment to LSU over the next five years to transform healthcare in the region with enhanced cancer research, patient treatment, STEM education programs, training, and resources.</p>

# LCMC Health by the numbers

**6** HOSPITALS & ERS

**10,793** EMPLOYEES

**PATIENTS FROM THE GULF SOUTH & BEYOND**



**964,557** PRIMARY & SPECIALTY CARE CLINIC VISITS

**1,862** INPATIENT BEDS



**256,377** ER VISITS



**2,791** PHYSICIANS & PROVIDERS



**479** Active Volunteers

Source: information annualized based on December 31, 2021 data available.

## Our family of hospitals

### Children's Hospital New Orleans

Children's Hospital is a 222-bed, not-for-profit pediatric medical center offering comprehensive healthcare, including over 40 pediatric specialties, delivered just for kids! As the first and largest full-service hospital exclusively for children in Louisiana and the Gulf South, we care for kids from all 64 parishes in Louisiana, nearly every state in the US, and nine countries.

### East Jefferson General Hospital

East Jefferson General Hospital is a 407-bed facility. Opening in 1971, we provide personalized extraordinary care and are often recognized for our dedication to quality and innovation. East Jefferson General Hospital was Louisiana's first magnet hospital, launched Louisiana's first Cardiac Rehab program, and has been named as Louisiana's #1 hospital in overall medical care and overall hospital care by CareChex quality rating system.

### New Orleans East Hospital

Opening in 2014, New Orleans East Hospital is one of the newest hospitals in our region. Our 50-bed facility provides complete surgical, intensive, and stroke care, diagnostic imaging, laboratory, rehabilitation, sports medicine, 24-hour emergency services, as well as a state-of-the-art diabetes center, and multi-specialty clinic to meet the needs of a growing community.

### Touro

A New Orleans tradition for over 165 years, Touro is New Orleans' only community-based, non-profit, faith-based hospital. As a full-service hospital, we offer everything needed to care for our city, including labor, delivery, and postpartum care, surgical, intensive care, skilled nursing inpatient services, inpatient and outpatient rehab services, a 24-hour emergency department, as well as specialized care through our Woldenberg Village retirement community.

### University Medical Center New Orleans

University Medical Center New Orleans, home of the Rev. Avery C. Alexander Academic Research Hospital, offers the latest in medical services and cutting-edge research, while training the next generation of healthcare professionals. As the region's only Level 1 Trauma Center, we play a vital role in treating southern Louisiana's most critically injured patients.

### West Jefferson Medical Center

Founded by the citizens of Jefferson Parish in 1956, West Jefferson Medical Center provides compassionate and quality care for our communities. With 377 beds and a full set of medical services, we're the go-to service in the Westbank region of Jefferson, Plaquemines, and St. Charles Parishes. Our extraordinary care is frequently recognized with national accolades, including in patient safety and stroke care.

## Our academic partners

LCMC Health plays a vital role in training the next generation of healthcare professionals. Education is a key component of our mission. Through our successful partnerships with local universities, thousands of medical, dentistry, nursing, and allied health students train in our hospitals every year.

**LSU Health**  
NEW ORLEANS



**Tulane University**



**Delgado**  
COMMUNITY COLLEGE



**Our Lady of HOLY CROSS**  
College